Kentucky Stormwater Survey - 2008 MS4 Phase II Program

Kentucky Survey Overview

The Kentucky Environmental Education Council and Kentucky Transportation Cabinet designed a telephone survey as part of the Kentucky Municipal Separate Storm Sewer Systems (MS4) Phase II program. The survey, which measured knowledge, attitudes and behaviors of the general public concerning stormwater pollution issues, was administered by the University of Kentucky Survey Research Center to a random sample of adults in Kentucky MS4 Phase II regulated cities and counties. The results of the survey were analyzed and reported for MS4 Phase II regions of Kentucky and for individual communities in which there were more than 25 survey respondents. The purpose of the survey was to set baselines for MS4 Phase II permittees to use in measuring the progress of their Public Education and Public Participation Minimum Control Measures over the life of the 2008-2013 permit.

Georgetown - Survey Overview

The stormwater survey was conducted in the City of Georgetown between August 22 - September 30, 2008 to a random sample of 101 adults. The survey response rate was 43.8 %.

City Engineer's Summary of the Survey

This survey reflects what we had expected and confirms our plan on how we focus our efforts in our program. Almost one-half (47%) of the people still think storm water goes to the waste water treatment plant once it enters the storm sewer. It appears we have been uneffective in the past six years getting the message out with 80% of the people saying they have not seen any information about pollution prevention. 93% of the people say they have not seen a logo or slogan for our community in support of pollution prevention. A overwhelming 98% of the people have not seen our message coming home from school. We are only getting 1% participation in community cleanup and other educational events. Only 24% of our citizens compost. Effective means of advertising our message appears to be TV and the local newspaper.

We need to continue the efforts we outlined in our permit for 2008-2013. We have started developing a logo and slogan to "brand" our program and give it some identity. We need to continue to go into the schools and preach the message.

We need to focus on education and involvement to teach people stormwater is not treated before being released in the stream or groundwater. I'd like to focus effort to partner with TMMK and the college to develop and compost/mulch program for our yard wastes.

Finally, a very important finding of the survey is that a majority of the people are in favor of a storm water user fee and 62% of them are willing to pay \$4 per month for this service. I strongly encourage the City Council is consider a user fee as a sustainable way to fund this program and relieve the general fund from this burden.

Georgetown	
Number of Survey Respondents - 101	
respondents - 101	
Color Key - Results shown in blue font are mulitple part questio	ns.
Frequency Table	
Q1-On a scale of 1-5, with 1 being NOT AT ALL concerned and 5	
being EXTREMELY concerned, how concerned are you about the water quality in your local area?	
	Percent
Not at all concerned	24.8
2	20.8
3	21.8
4	13.9
Extremely concerned	18.8
Total	100.0
SERIOUS threat, please tell me how serious of a threat <u>each of the</u> <u>following materials</u> is to YOUR community's streams, rivers, lakes, or sinkholes:	
Q2A-Sewage from leaky pipes or leaking septic tanks:	
	Percent
No threat	37.0
2	17.0
3	11.0
4	12.0
Very serious threat	23.0
Total	100.
Q2B-Pesticides and fertilizers:	
	Percent
No threat	22.2
2	18.2
3	22.2
4	19.2
Very serious threat	18.2
Total	100.
Q2C-Soil from constuction sites:	
	Percent
No threat	24.0
2	23.0
3	29.0
4	12.0
Very serious threat	12.0
Total	100.0

Q2D-Pet waste:		
	Percent	
No threat		35.7
2		25.5
3		15.3
4		8.2
Very serious threat		15.3
Total		100.0
Q3-On a scale from 1 to 5 where 1 is NO problem and 5 is a SEVERE		
problem, how much of a problem do you think polluted stormwater		
is in YOUR community?		
	Percent	
No problem		25.3
2		24.2
3		31.3
4		12.1
Severe problem		7.1
Total		100.0
Q4A-C-Do you think it harms water quality to dispose of the following storm drain?	materials into a	
Q4A-Motor oil?		
	Percent	
NO		7.9
YES		92.1
Don't Know		4.0
		1.0
Total		100.0
	5 	
Total Q4B-Soapy water from washing your car or from a	Percent	
Total Q4B-Soapy water from washing your car or from a	Percent	100.0
Total Q4B-Soapy water from washing your car or from a washing machine?	Percent	100.0
Total Q4B-Soapy water from washing your car or from a washing machine? NO	Percent	40.0 60.0
Total Q4B-Soapy water from washing your car or from a washing machine? NO YES	Percent	
Total Q4B-Soapy water from washing your car or from a washing machine? NO YES	Percent	40.0 60.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total		40.0 60.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard?	Percent	40.0 60.0 100.0
Total Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO		40.0 60.0 100.0
Total Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES		40.0 60.0 100.0 57.0 43.0
Total Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO		40.0 60.0 100.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES		40.0 60.0 100.0 57.0 43.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES Total Q5-Water that goes down storm drains is typically treated at a		40.0 60.0 100.0 57.0 43.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES Total Q5-Water that goes down storm drains is typically treated at a wastewater treatment plant before it is released into the nearest		40.0 60.0 100.0 57.0 43.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES Total Q5-Water that goes down storm drains is typically treated at a wastewater treatment plant before it is released into the nearest	Percent	40.0 60.0 100.0 57.0 43.0
Q4B-Soapy water from washing your car or from a washing machine? NO YES Total Q4C-Leaves or grass from mowing or raking your yard? NO YES Total Q5-Water that goes down storm drains is typically treated at a wastewater treatment plant before it is released into the nearest river.	Percent	40.0 60.0 100.0 43.0 0.9

OC During the DACT 42 MONTHS have you seen good or beard	
Q6-During the PAST 12 MONTHS, have you seen, read or heard anything about ways you can personally prevent pollution of water that flows into storm drains, streams, rivers, lakes, or sinkholes?	
	Percent
Yes	19.8
No	80.2
Total	100.0
Q7-Where did you see, read, or hear this information (Q6 above)?	
	Percent of Cases
TV	42.1%
Radio	5.3%
Ccommunity Events	5.3%
Newsletter from a community organization	10.5%
Child-School Material	5.3%
Road Signage-Billboard	5.3%
Local business -i.e. car wash, auto repair shop,	10.5%
City Hall	5.3%
Local newspaper	31.6%
Other	10.5%
Total (Percent figure is greater than 100% because the survey respondents were allowed to give more than one response. The percent figure shown for each response option means that this percentage of respondents gave that response.)	131.6%
Q8A-D: Which of the following means of communication about how you can improve water quality would be useful to you:	
Q8A-TV advertisement or program	Percent
Q8A-TV advertisement or program	Percent 20.3
Q8A-TV advertisement or program NO	20.2
Q8A-TV advertisement or program NO YES	
Q8A-TV advertisement or program NO YES	20.2 79.8
Q8A-TV advertisement or program NO YES Total	20.2 79.8
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper	20.2 79.8 100.0
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper	20.2 79.8 100.0
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper NO YES	20.2 79.8 100.0 Percent
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper NO YES	20.2 79.8 100.0 Percent 37.0 63.0 100.0
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper NO YES Total Q8C-Newsletter	20.2 79.8 100.0 Percent 37.0 63.0 100.0
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper NO YES Total Q8C-Newsletter	20.2 79.8 100.0 Percent 37.0 63.0 100.0 Percent 33.7
Q8A-TV advertisement or program NO YES Total Q8B-Newspaper NO YES Total Q8C-Newsletter	20.2 79.8 100.0 Percent 37.0 63.0 100.0

Q8D-Advertisement shown with previews-movies	
QoD-Advertisement shown with previews-movies	Percent
NO NO	
YES	67.3
	32.7
Total	100.0
Q9-Do you know who to contact if you wanted to properly dispose of paint, household chemicals, or motor oil?	
	Percent
Yes	51.0
No	49.0
Total	100.0
	100.0
Q10-Who would you contact? (Q9 above)	
and the house you contact. (we aborto)	Percent of Cases
City government	19.6%
Commercial Waste Disposal	5.9%
County government	3.9%
Garbage collection services	7.8%
Environmental agency	2.0%
Hazardous - waste management	17.6%
Health Department	2.0%
Phone Book	2.0%
Recycling center	19.6%
Retail store	9.8%
Water company	5.9%
Miscellaneous	9.8%
Total (Percent figure is greater than 100% because the survey respondents were allowed to give more than one response. The percent figure shown for each response option means that this percentage of respondents gave that response.)	105.9%
Q11-Have you ever seen a stormwater logo or slogan in your commu	nity? Percent
Yes	6.9
No	93.1
Total	100.0
	100.0
Q12-Do you recall what the stormwater logo or slogan is? (Q11 above)	
	Percent
	22.2
Statement: Don't pollute	33.3
Statement: Don't dispose of toxic materials	33.3
	33.3 33.3 33.3

Q13-Has your child ever come home after school and told you	
something they learned about stormwater or stormwater pollution?	
	Percent
'es	1.9
No	98.1
Fotal	100.0
Q14A-F Do you typically do <u>any of the following activities</u> , or does the a	ectivity not apply to
Q14A-Compost grass clippings, leaves, and/or food waste	
	Percent
NO	75.5
/ES	24.5
Fotal	100.0
Q14B-Dispose of used motor oil, paint cans or household chemicals at a recycling center or city/county clean up event	
	Percent
NO	27.6
YES	72.4
Total	100.0
Q14C-Follow label directions when applying fertilizers and pesticides	
	Percent
NO	7.6
YES	92.4
Total	100.0
Q14D-Pick up dog waste outside	
	Percent
NO	39.3
YES	60.7
Total	100.0
Q14E-Direct downspouts from roof onto lawn, garden, or into a rain barrel	
	Percent
NO O	30.1
YES	69.9
Total	100.0

Q14F-Wash your car on paved driveway NO	
NO	Percent
•••	48.9
YES	50.0
Total	100.0
Q15A-D Within the past year have you volunteered, or are you currently volunteering for any of the following activities:	
Q15A-Stream monitoring	
	Percent
NO	99.0
YES	1.0
Total	100.0
Q15B-River or lake clean up	
Q.O.D. KINOT OF TARRO GROWN AP	Percent
NO	98.0
YES	2.0
Total	100.0
Q15C-Storm drain stenciling	
	Percent
NO	99.0
YES	1.0
Total	100.0
Q15D-Stormwater advisory committee	
	Percent
NO	99.0
YES	1.0
Total	100.0
Q16-In your area, water that is flushed down toilets and water that goes down storm drains flow into the same underground pipes.	
	Percent
Agree	51.7
Disagree	48.3
Total	100.0
Q17-Litter and trash that go down the storm drains get filtered out before they are released into streams and rivers.	
	Percent
	35.5
Agree	00.0
Agree Disagree	64.5

	Percent
Agree	38.3
Disagree	61.7
Total	100.0
Q19- Shrubs and trees left along the banks of creeks, streams and	
lakes protect water quality.	
	Percent
Agree	61.3
Disagree	38.7
Total	100.0
Q20-I'm not sure what I personally can do to prevent pollution from going down storm drains.	
gonig down otorin draino.	Percent
Agree	62.6
Disagree	37.4
Total Disagree	37.4 100.0
-	
-	
Total Q21-Would you be willing to pay a small monthly fee to help solve	
Total Q21-Would you be willing to pay a small monthly fee to help solve	100.C
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community?	100.0
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes	Percent 54.1
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No	Percent 54.1 45.9
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total	Percent 54.1 45.9
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total	Percent 54.1 45.9 100.0
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total Q22-About how much would you be willing to pay per month? \$1.00 - \$2.00	Percent 54.1 45.9 100.0
Total Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total Q22-About how much would you be willing to pay per month? \$1.00 - \$2.00 \$3.00 - \$4.00	Percent 54.1 45.9 100.0 Percent 38.3
Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total Q22-About how much would you be willing to pay per month?	Percent 54.1 45.9 100.0 Percent 38.3 14.9 29.8
Total Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total Q22-About how much would you be willing to pay per month? \$1.00 - \$2.00 \$3.00 - \$4.00 \$5.00 - \$6.00	Percent 54.1 45.9 100.0 Percent 38.3 14.9 29.8 0.0
Total Q21-Would you be willing to pay a small monthly fee to help solve stormwater pollution problems in your community? Yes No Total Q22-About how much would you be willing to pay per month? \$1.00 - \$2.00 \$3.00 - \$4.00 \$5.00 - \$6.00 \$7.00 - \$8.00	Percent 54.1 45.9 100.0 Percent 38.3 14.9

END OF SURVEY QUESTIONS	
RESPONDENT UNDERSTANDING OF SURVEY QUESTIONS	
	Percent
Excellent	60.4
Good	37.6
Fair	2.0
Total	100.0
DEMOGRAPHIC INFORMATION	
RESPONDENT GENDER	
	Percent
Male	45.5
Female	54.5
Total	100.0
COMMUNITY SIZE	
	Percent
Rural area-farm	2.0
Rural area-nonfarm	6.1
Small town	77.8
Suburb	14.1
Total	100.0
YEAR BORN	
	Percent
1920	1.0
1924	1.0
1931	1.0
1933	2.1
1934	1.0
1935	1.0
1937	1.0
1938	1.0
1939	1.0
1940	2.1
1941	1.0
1942	2.1
1943	2.1
1944	1.0
1945	3.1
1946	3.1
1947	1.0
1948 1949	2.1
1950	1.0
1951	3.1
1952	1.0
1953	4.1
1900	4.1

1954	1.0
1955	2.1
1957	1.0
1958	3.1
1959	3.1
1960	1.0
1961	4.1
1964	1.0
1965	
	2.1
1966	3.1
1967	1.0
1968	2.1
1969	3.1
1970	3.1
1971	3.1
1972	3.1
1973	5.2
1974	2.1
1975	3.1
1976	3.1
1977	3.1
1978	1.0
1979	1.0
1980	2.1
1981	1.0
1983	1.0
1989	1.0
Total	100.0
1.014	198.8
NUMBER IN HOUSEHOLD	
NOMBER IN HOODEHOLD	Percent
1	17.0
2	42.0
3	12.0
4	
5	19.0
	8.0
23	1.0
44	1.0
Total	100.0
CHILDREN UNDER 18 IN HOUSEHOLD	
	Percent
NONE	54.2
1	15.7
2	22.9
3	7.2
Total	100.0
	1

RACIAL, ETHNIC BACKGROUND	
	Percent
White	91.8
African American	5.1
Hispanic	1.0
Some other race	2.0
Total	100.0
LAST GRADE IN SCHOOL COMPLETED	
	Percent
Some high school	8.1
Graduated high school	31.3
GED	1.0
1 or 2 years college, no degree	18.2
Graduated junior or community college	4.0
Vocational-technical degree	3.0
3 or 4 years of college, no degree	3.0
Bachelors degree	16.2
Some graduate school work	1.0
Graduate degree ex: MA, MS, Ph.D., JD	14.1
Total	100.0
TOTAL HOUSEHOLD INCOME 2007	
	Percent
Under \$5,000	1.5
\$7,500-\$10,000	2.9
\$15,000-\$20,000	1.5
\$20-\$25,000	5.9
\$25-\$30,000	4.4
\$30-\$40,000	8.8
\$40-\$50,000	14.7
\$50-\$70,000	10.3
\$70-\$90,000	20.6
\$90-\$120,000	16.2
Over \$120,000	13.2
Total	100.0